

Is your Cashless System MIS link “Back to School Ready”?

The IMPACT MIS link extracts information from the school’s Management Information System (MIS) and populates the information into the Cashless Catering system (IMPACT)

This enables new accounts to be automatically created and existing accounts to be updated, including controlling FSM allocations and year group changes.

With the importance of this integration for a smooth transition into the new school year, we recommend booking an online system check with us during the Summer Break to check everything is operational.

To book a free appointment please click [here](#) and then click on **BOOK SYSTEM MAINTENANCE**.

To check the link is operational without an appointment,

- Check the MIS software is working and up to date on the machine where the link takes place.
- Check you can log in to the MIS Client successfully and run a report.
- Check the local system scheduled tasks are completing successfully. Changes to domain or system accounts and passwords can prevent these tasks from completing.
- Check the MIS account details provided to run the MIS link have not been altered and still have the relevant permissions.

Please remember the MIS link will not change pupil’s year or tutor groups until the first day the pupils return to school.

Kind regards,

Customer Support Team