

Is your Cashless System's Online Payment Link "Back to School Ready"?

The Impact Online Payment link integrates your Cashless Catering System (IMPACT) with your chosen Online Payment Provider.

This enables payments made online to be automatically credited to an IMPACT account for purchases, while top ups made within the school will be displayed via the online payment providers website.

To enable a smooth transition, it is important to check this integration is working ahead of the new school year. We recommend booking an online system check with us during the Summer Break to check everything is operational.

To book a free appointment please click [here](#) and then click on **BOOK SYSTEM MAINTENANCE**.

To check the link is operational without an appointment,

- Make sure the internet connection is working on the machine where the link is running.
- Check new accounts have matching ID numbers on your Impact and online payment provider's software.
- Check the internetpay service is running and the account being used has not been disabled or altered. Connection reports can be found in the log file directory \\Impact\log\

Please remember that payments made online can take up to 24 hours to be made available depending on payment method used.

Kind regards,

Customer Support Manager