

How to test your **CASHLESS ONLINE PAYMENT** connection

The Impact Online Payment link integrates your Cashless Catering System (IMPACT) with your chosen Online Payment Provider. To enable a smooth transition, it is important to check this integration is working ahead of the new school year.

How to check your online payment link:

- 1** Make sure the internet connection is working on the machine where the link is running.
- 2** Check new accounts have matching ID numbers on your Impact and online payment provider's software.
- 3** Check the internetpay service is running and the account being used has not been disabled or altered. Connection reports can be found in the log file directory \\Impact\log\

*Please remember that payments made online can take up to 24 hours to be made available depending on payment method used.

We recommend booking an online system check with us during the Summer Break to check everything is operational.

[Book your free appointment here](#)