

# How to test your **CASHLESS ONLINE PAYMENT** connection

The Online Payment link integrates your Cashless Catering System with your chosen Online Payment Provider. To enable a smooth transition, it is important to check this integration is working ahead of the new school year.

## How to check your online payment link:

1

Make sure the internet connection is working on the machine where the link is running.

2

Check the Internet Payments tile for any information regarding pending payments. Pending payments are normally due to cashless user accounts not being individually linked with the online payment provider's user accounts.

3

Information on how to manually link accounts and check other payment information can be found [here](#).

\*Please remember that payments made online can take up to 24 hours to be made available depending on payment method used.

We recommend booking an online system check with us during the Summer Break to check everything is operational.

[Book your free appointment here](#)